

We use

design to achieve social purpose.

Quality policy

Deicke Richards' quality management system guides our team to deliver a high professional standard across architecture, urban design, landscape and interior design. This system ensures our processes deliver their intended outputs and satisfy client expectations.

We are committed to the development, monitoring and maintenance of a risk-based management system that complies with ISO9001:2015, and our practice manual documents the standards and processes that underpin it.

We identify and monitor team, IT and financial requirements so appropriate resources can be allocated to project and administrative work. We continually review and improve the effectiveness of our QMS through training, recording and reporting – through the internal and external audit process, management review and remedying of non-conformance.

Our objectives

Deicke Richards is guided by agreed objectives. Our leadership team ensures these are:

- established and reviewed;
- planned for and appropriately resourced;
- evaluated for effectiveness and achievement;
- communicated to all team members.

Our work

We choose to undertake projects we believe we can add value to and will have a positive social and environmental impact.

Our people

We have an environment that supports our wellbeing and belonging and stimulates, energises and inspires us.

Approach to work

We work collectively both internally and externally in a non-hierarchical framework to share knowledge and experience.

Our finances

Deicke Richards has the financial capacity to ensure that we can do the work we want to do - in the way we want to do it.

Compliance

We promote risk-based thinking, opportunities for improvement and maintain accreditation.

Our values

We listen deeply to each other, clients and communities.

We share our ideas, knowledge and perspectives.

We care about shaping a responsive, inclusive and equitable world.

V. Deicke

John Deicke
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